BlueMesh Industrial

Commissioning



User Manual

www.bluemesh.ca

BlueMesh Commissioning: User Manual

Table of Contents

Table of Contents	2
1. Introduction	4
2. Creating a commissioning plan	5
Log in & sign up	5
Create a project	7
Upload and edit the area	8
Replace a plan	10
Zones	11
Create a zone	12
Edit a zone	13
Profiles	14
Multiple scenes	16
Customize a profile	17
Scenario parameters for customization	19
Create a new scenario	28
Remove a zone	30
Zone linking	31
Zone linking recommendations	34
Remove an area	36
Remove a project	37
Invite & manage project collaborators	38
User roles in the project	40
Revoke access to the project	46
Title bar navigation	50
Sign out	51
Notifications	52
3. Commissioning on-site	53
Log in & Sign up	53
Select a project and area	55
Select zone	56
Adding devices	57
Configure all devices in a zone	61
Repair device	62
Full Configuration	63
Update devices (Over-the-air update)	64



Identifying faulty luminaires in a zone	66
Zone profile customization	66
Color temperature	70
Daylight harvesting calibration	72
Scenes setup	77
Test your zone	78
Check the devices list	80
Identifying devices added to a zone	80
Rename a device	81
Device mesh network settings	82
Device diagnostics	84
Monitoring	85
Remove device	87
EnOcean Switch commissioning	89
Using the EnOcean switch	91
Example behavior of EnOcean switch in various scenarios	92
EnOcean switch support for Multiple Scenes	93
Supported EnOcean switch types:	94
Resetting EnOcean switch	96
Check commissioning status	96
4. Commissioning with the mobile app	98
Create a project	98
Edit a project	100
Remove a project	101
Invite & manage project collaborators	102
Change or transfer user role	105
Revoke access to the project	108
Create an area	110
Edit an area	111
Remove an area	112
Create a zone	113
Edit or remove zones	114
5. Troubleshooting & Support	115
Send diagnostic report	115
Contact Information	116

1. Introduction

BlueMesh Commissioning is a set of software tools that allows commissioning agents, contractors, installers and facility managers to configure, control and manage commercial lighting infrastructures based on qualified Bluetooth mesh.
 The BlueMesh web app¹, which is used off site to manage lighting installation projects and

BlueMesh Commissioning consists of two elements:

- plan commissioning, including mapping zones within a building, setting up profiles for zones and managing users collaborating on the project. **To start with BlueMesh Commissioning, please create an account in our** <u>web app</u>.
- The BlueMesh mobile app², which is used <u>on site</u> to commission the devices with the commissioning plan set up earlier in the BlueMesh web app.
 It also has the basic features for managing a project, so it can also be used to perform fine-tuning of a large project or the commissioning of small projects.

BlueMesh mobile App lets the user to create a commissioning project without using the web app. This way of commissioning is done only with the mobile app, but it has more limited settings than creating a commissioning plan in the web app

This document describes how to use the BlueMesh web and mobile apps for commissioning

- , i.e.:
- Create an account and sign in.
 - Create a commissioning plan with the BlueMesh web app.
- Commission the installed system with the BlueMesh mobile app.

¹ The BlueMesh web app requires the Chrome browser v. 70 and an internet connection.

² The BlueMesh mobile app requires an iOS device with iOS 12+

and Bluetooth enabled as well as an internet connection - minimum 3G (WiFi or cellular).

2. Creating a commissioning plan

Log in & sign up

Commissioning App	Commissioning App
LOG IN SIGN UP	LOG INSIGN UP
Email address john.smith@mail.com	Your Company (optional)
Password	First name Last name
	Email address
	Password
Don't remember your password?	I accept terms of use and privacy policy

For new users: visit BlueMesh web app <u>industry.bluemesh.ca</u> and create a new account. To do it, open "SIGN UP" tab and enter your details. Accept the terms of use and privacy policy and click "SIGN UP".

If you are an existing user, go to the BlueMesh web app at <u>industry.bluemesh.ca</u> enter your registration email address and password and **LOG IN**



 For new users: once you have signed up, check your email for the confirmation email (subject: " BlueMesh.

Verify your email"). Follow the steps in the email to confirm your email address. **"CONFIRM"** and you will be directed to the web app, which should automatically open in the "My projects" view.

Create a project

Your lighting systems are organized into projects that can represent areas as large as a whole building, or as small as a single room. Each project is a separate Bluetooth mesh network.



NOTE: By default, the user who creates the project becomes its owner and is marked as such on the collaborators list (see: Invite & manage project collaborators)

NOTE: A project represents a single mesh network, so any devices added to this project will automatically be part of the same network.

Upload and edit the area

Create areas in your projects. This will allow to add various zones to the plan and locate them in the building.





Replace a plan



Zones

Devices (i.e. fixtures, drivers, sensors or switches) commissioned using the BlueMesh mobile app are organized into zones. A zone is a group of devices that operate with a selected profile. It doesn't have to be a physical space (e.g. a room) as a room may contain one or more zones, e.g. multiple daylight zones.

The BlueMesh web and mobile apps are synced, so any progress or problems that occur during commissioning are reflected in both interfaces.

A zone is represented on the area with a circular icon which changes color depending on its status:

+	DRAFT— when a zone has been created but the profile has not been selected ³
	READY TO BE COMMISSIONED – when the profile has been selected and the
+	zone is ready to be commissioned on site (with the BlueMesh mobile app).
~	COMMISSIONED – when devices in the zone have been commissioned: devices
(\checkmark)	have been added and configured correctly.
$\overline{}$	
\bigcirc	WARNING – when the zone has been commissioned but requires attention or
(\mathbf{i})	action, e.g. some devices are missing or were not configured properly.

³ DRAFT zones are only available in the BlueMesh

web application.

Create a zone





NOTE: You can create multiple zones and edit them later. Don't forget to add zone names and assign profiles. Otherwise your zones will not be created.

Edit a zone



- Editing a zone can be done in two ways:
- Right click the zone icon.
 - Press "EDIT" button
 - Enter a name, e.g. Conference Room, select the desired profile e.g. Occupancy.
 - Click the pencil button to the right of the PROFILE to start editing profile settings.
 - $\circ\quad$ Click "CLOSE" to save the changes.
- Left click the zone icon.
 NOTE: This would work only for zone that has a Profile assigned.
 - Change zone name, or select a different profile.

- Click the pencil button to the right of the profile name to start editing profile settings.
- Click "CLOSE" to save the changes.

Profiles

BlueMesh Commissioning lets you set up 7 types of profiles, each of them can be customized as needed (see: <u>Customize profile</u>). New profiles can also be created. Each zone must have an assigned profile in order to be commissioned. Profiles can be added when user <u>creates</u>, or <u>edits</u> a zone.

P3. Vacancy Vacancy sensing

P4. Occupancy with daylight harvesti Occupancy sensing with daylight harvesting

P5. Vacancy with daylight harvesting Vacancy sensing with daylight harvesting

New profile

- After right clicking on a zone from the floor-plan view and pressing **Edit**, expand the list of available profiles. For your convenience. under each profile there is a scenario label (this shows the scenario in which this profile operates).
- Select a profile, you can edit this profile settings' later.
- At the bottom of the list there is an option that allows to create a new profile, if none of the proposed profiles is good for you.

NOTE: You can create separate profiles for different types of spaces, e.g. conference rooms can have a "Conference room" profile operating in the Vacancy with daylight harvesting scenario, while corridors can have a "Corridor" profile operating in the Occupancy with daylight harvesting scenario with different times and levels. Each profile can be assigned to the appropriate zones through a project. This approach allows light control behavior in similar spaces to be easily modified by customizing the profiles.

Regardless of the selected profile, you can define two scenes for each zone that are triggered with a wall switch (see: <u>Scenes setup</u>). For all profiles, the default light level and automatic mode can be restored manually by pressing the On/Auto key of the wall switch (see: <u>Using the EnOcean switch</u>).

The available scenarios assigned to the created profiles are:

Manual control

All luminaires in the zone are switched on manually to a defined light level, switched off and dimmed manually with a wall switch. After a power failure, the luminaires will come back to the same level as before the power failure.

Vacancy sensing

All luminaires in the zone are switched on manually with a wall switch to the defined light level and switched off automatically when no motion is detected for a given time. The lights can also be dimmed and switched off manually with a wall switch, and this action will override automation.⁴ Automation will resume after the zone has been vacant for a given time (called *timeout* parameter).

Vacancy sensing with daylight harvesting

All luminaires in the zone are switched on manually with a wall switch to the defined light level and switched off automatically when no motion is detected for a given time, or there is sufficient daylight available to maintain the defined light level. The lights can also be dimmed and switched off manually with a wall switch, and this action will override automation. Automation will resume after the zone has been vacant for a given time (timeout).

Occupancy sensing

All luminaires are switched on automatically to the defined level when motion is detected and switched off automatically when no motion is detected for a given time. The lights can also be dimmed and switched off manually with a wall switch, and this action will override automation. Automation will resume automatically after the zone has been vacant for a given time (timeout).

Occupancy sensing with daylight harvesting

All luminaires are switched on automatically to the defined light level when motion is detected and switched off automatically when no motion is detected for a given time, or there is

⁴ Manual control (e.g. wall switch) will override automatic control and the luminaires will no longer maintain the desired light level until the automatic control is restored.

sufficient daylight available. The lights can also be dimmed and switched off manually with a wall switch and this action will override automation. Automation will resume automatically after the zone has been vacant for a given time (timeout).

Multiple scenes

Is a scenario that allows you to set up 4 customizable scenes using the BlueMesh web app. You can set a separate name and different values for each scene depending on their properties, e.g. desired light levels and different timeouts for office working hours and outside of them, or appropriate light conditions for subsequent work shifts.

The scenes can be triggered by:

- a) pressing wall switch e.g. EnOcean switch (see EnOcean switch section)
- b) Scheduler feature which allows for an automatic scene recall at preset time, without manual control

NOTE: Multiple scenes scenario cannot be adjusted using the BlueMesh mobile app.

Central control, Central control for dual output

The Central control is used in spaces where all luminaires are controlled by a central controller that receives the data from sensors and switches. The central controller determines the appropriate light levels for all luminaires in a zone.

In case of Central control for dual output scenario, one group of devices is controlled centrally and second is controlled locally.

Customize a profile

Each profile can be customized by changing its settings to the desired values.



⁵ To avoid confusion, we recommend using the "New profile" option or changing the name of the edited profile.



Scenario parameters for customization

Each profile has multiple parameters that can be changed to customize it to your needs. The available parameters depend on the **Scenario**, which is assigned to the profile. The parameters are described below.

Manual control scenario

Segment	Parameter	Description
Default light level	Light level	Light level when switched on.
	Fade time	The time over which the light reaches the target level when switched on.
Low/high-end trim	Min	The lower limit of the light level that can be reached with automatic or manual control (e.g. with a wall switch).
	Max	The upper limit of the light level that can be reached with automatic or manual control (e.g. with a wall switch).
Power up behavior	Keep light off	The light will remain off on power up.
	Restore	The light will return to the last level before power failure.
	Defined light level	The light will come on at this light level on power up.

Vacancy sensing & Occupancy sensing scenarios

Occupied	Light level	Light level when switched on.
	Timeout	The time for which the light is maintained at the defined level when switched on. The timer is reset each time motion is detected.
	Fade time	The time over which the Occupied mode Light Level is reached.
Prolonged	Light Level	Light level to be maintained for a defined time after the Occupied mode (occupancy) timeout.
	Timeout	The time for which the light is maintained at the Prolonged mode Light Level after Occupied mode timeout.
	Fade time	The time over which Prolonged mode light level is achieved after Occupied mode timeout.
Vacant	Light Level	Light level to be maintained for a defined time after the Prolonged mode timeout. It can be a non zero value.
	Fade time	The time over which the Vacant mode light level is achieved after Prolonged mode timeout.

Low/high-end trim	Min	The lower limit of light level achievable via automatic or manual control (e.g. with a wall switch).
	Max	The upper limit of light level achievable via automatic or manual control (e.g. with a wall switch).
Power up behavior	Keep light off	The light will remain off on power up.
	Restore	The light will return to the last level before power failure.
	Defined light level	The light will come on at this light level on power up.
Manual override timeout	Time	Define the length of time (in minutes) after which the light will switch itself to default settings. Example: Manual override timeout is set to 10 minutes. When I turn on one of the preset scenes from the EnOcean switch, after 10 minutes of detected vacancy in the space the light will be switched to default settings. NOTE : Any human activity detected (such as occupancy, using the EnOcean switch) will reset the timer.

Occupancy sensing with daylight harvesting scenario

Occupied	Light level	Light level when switched on.
	Timeout	The time for which the light is maintained at the defined level when switched on. The timer is reset each time motion is detected.
	Fade time	The time over which the Occupied mode Light level is achieved.
	Keep light above minimum value	The feature allows to keep the light in the zone at the minimum value even if sufficient daylight is available.
Prolonged	Light level	Light level to be maintained for a defined time after the Occupied mode (occupancy) timeout.
	Timeout	The time for which the light is maintained in the Prolonged mode Light level after Occupied mode timeout.
	Fade time	The time over which Prolonged mode light level is achieved after Occupied mode timeout.
	Keep light above minimum value	The feature allows to keep the light in the zone at the minimum value even if sufficient daylight is available.
Vacant	Light level	Light level to be maintained for a defined time after the Prolonged mode timeout. It can be a non zero value.
	Fade time	The time in which Vacant mode light level is achieved

		after Prolonged mode timeout.
	Keep light above minimum value	The feature allows to keep the light in the zone at the minimum value even if sufficient daylight is available.
Low/high-end trim	Min	The lower limit of light level achievable via automatic or manual control (e.g. with a wall switch).
	Max	The upper limit of light level achievable via automatic or manual control (e.g. with a wall switch).
Power up behavior	Keep light off	The light will remain off on power up.
	Restore	The light will return to the last level before power failure.
	Defined light level	The light will switch on to this light level on power up.
Manual override timeout	Time	 Define the length of time after which the light will switch itself to default settings. Example: Manual override timeout is set to 10 minutes. When I turn on one of the preset scenes from the EnOcean switch, after 10 minutes of detected vacancy in the space the light will be switched to default settings. NOTE: Any human activity (such as occupancy or use of the EnOcean switch) will reset the timer.

Vacancy sensing with daylight harvesting

Occupied	Light level	Light level when switched on.
	Timeout	The time for which the light is maintained at the defined level when switched on. The timer is reset each time motion is detected.
	Fade time	The time in which desired light level is achieved.
	Keep light above minimum value	The feature allows to keep the light in the zone at the minimum value even if sufficient daylight is available.
Prolonged	Light level	Light level to be maintained for a defined time after the Occupied mode (occupancy) timeout.
	Timeout	The time for which the light is maintained in the Prolonged mode Light level after Occupied mode timeout.
	Fade time	The time over which Prolonged mode light level is achieved after Occupied mode timeout.
	Keep light above minimum value	The feature allows to keep the light in the zone at the minimum value even if sufficient daylight is available.
Vacant	Light level	Light level to be maintained for a defined time after the Prolonged mode timeout. It can be a non zero value.
	Fade time	The time in which Vacant mode light level is achieved after Prolonged mode timeout.
	Keep light above minimum value	The feature allows to keep the light in the zone at the minimum value even if sufficient daylight is available.
Low/high-end trim	Min	The minimum light level achievable via automatic or manual control (e.g. with a wall switch).

	Max	The maximum light level achievable via automatic or manual control (e.g. with a wall switch).
Power up behavior	Keep light off	The light will remain off on power up.
	Restore	The light will restore to the last level before power failure.
	Defined light level	The light will come on at this light level on power up.
Manual override timeout	Time	 Define the length of time after which the light will switch itself to default settings. Example: Manual override timeout is set to 10 minutes. When I turn on one of the preset scenes from the EnOcean switch, after 10 minutes of detected vacancy in the space the light will be switched to default settings. NOTE: Any human activity detected (such as occupancy, using the EnOcean switch) will reset the timer.

Central control

Segment	Parameter	Description
Default light level	Light level	When selected, the light will come on to this level (0-100% light level).
	Fade time	The time over which the light reaches the target level after it is switched on.

Low/high-end trim	Min	The minimum light level that can be adjusted automatically or manually (e.g. with a wall switch).
	Max	The maximum light level that can be achieved. automatically or manually (e.g. with a wall switch).
Power up behavior	Keep light off	The light will remain off on power up.
	Restore	The light will restore to the last level before power failure.
	Defined light level	The light will come on at this light level on power up.

Multiple scenes

Is a scenario that allows you to add 4 customizable scenes in the BlueMesh web app.

It cannot be configured from the mobile BlueMesh app.

You can set a separate name and different values for each scene depending on its properties.

SCENE DETAILS				
Scene name	Click to edit the scene name.			
Scene properties	Static scene	If a static scene is chosen, none of the checkboxes are ticked. Scene properties Automatic scene Daylight harvesting		
		Scene settings: Light level: Set the desired light level.		

	Automatic scene	Scene properties Automatic scene Daylight harvesting
		Scene settings: Occupied
		Fade time: the time during which the desired light level is achieved. Timeout: the time for which the light is maintained at the defined level when motion is detected. Light level: the desired light level.
		Prolonged Fade time: the time during which the desired light level is achieved. Timeout: the time for which the light is maintained at the defined level before switched to Vacant. Light level: the desired light level.
		Vacant Fade time: the time during which the desired light level is achieved. Timeout: by default it is set to: until Occupied mode is triggered. Light level: the desired light level (set to OFF by default)
	Automatic scene with daylight harvesting	Scene properties Automatic scene Daylight harvesting
		Scene settings: Keep light level above a minimum value:
		The feature allows the light in the zone to be kept at a preset minimum value. The light in the zone with will not fall below this level for the duration of the Occupied mode.









- Enter the profile name.
- Select the scenario to define the basic behaviour of the zone. This determines which parameters are available for customization.
- "SAVE" the new profile. It can now be applied to any zone.

Remove a zone



NOTE: When a zone is removed, all devices that were previously added to that zone will require a manual reset. We recommend using the mobile app to reset all devices before removing a zone.

blueMesh

B

Zone linking

Zone linking allows occupancy and switch control to be shared between multiple zones, i.e..

- controlling multiple zones with a single wall switch,
- triggering the lights in multiple zones with an occupancy sensor.

The feature allows to link zones in two manners: uni-directional, or bi-directional.

Uni-directional linking

Allows for triggering, or turning off the lights in linked zones in one direction only (Zone A triggers the lights in zone B, but not the other way round).

Example: A conference room (the controlling zone) is linked with a corridor. Detecting occupancy, or pressing a wall switch in conference room will trigger the lights in corridor. Actions in corridor do not affect the light in conference room.

In uni-directional linking, the controlling zone is responsible for adjusting lighting behavior in all linked zones. The signal to turn the lights on or off in linked zones depends on the controlling zone's scenario settings and can be configured with the BlueMesh web app.

Bi-directional linking

Allows for triggering, or turning off the lights in linked zones in both directions. (Zone A triggers the lights in zone B, and zone B triggers the lights in zone A).

Example: A corridor is divided in two zones (zone A, and zone B), which should have the same lighting behavior. When bi-directional zone linking is applied, occupancy detected in any of the zones will turn on the light in the whole corridor (zone A and zone B). In this case, linking works in two ways - zone A triggers zone B, and zone B triggers zone A.

BlueMesh Commissioning: User Manual





Use the panel to link zones by adding them to the appropriate fields in the table.

Switch controls

These zones (e.g. zone: Blue, Green) will be controlled by the switch added to the Conference room (zone: Red).

Motion sensor controls

Light in these zones will be controlled by the occupancy sensors added to the Conference room (zone: Red).

(zone: Red) is controlled by a switch

The switch added to these zones (e.g. zones: Blue, Green) will control the light in the Conference room (zone: Red).

(zone: Red) is controlled with occupancy

An occupancy sensor added to these zones (e.g. zones: Blue, Green) will control the light in the Conference room (zone: Red).

You can select another zones on the plan to set up zone linking for them. To finish zone linking, close the panel by clicking the **X** icon in the top right corner, or by clicking on the background.



Zone linking recommendations

When you use zone linking feature in your lighting installation, it is worth considering what are the profiles and corresponding scenarios in each of the linked zones. For example, a good practice is to link Conference room zone with *Vacancy sensing* profile and Corridor with *Occupancy sensing* profile to have corridor hold function.

On the other hand, it is not advisable to link motion between two zones, where one of them has Manual control profile, and light in the other zone is controlled with an occupancy sensor.

Check the below linking motion examples for more information.

Useless configuration:



Recommended configuration:


Remove an area



G

NOTE: When an area is removed, any devices previously added to it will require a manual reset. We recommend removing all devices with the mobile app before removing an area.

Remove a project

North Offic Modified 25 J Edit Remove	 Navigate to the project list. Click the context menu icon on the project you want to remove and select "REMOVE".
Remove "North Office"? CANCEL REMOVE	 On the confirmation pop-up, click "REMOVE" again. In order to prevent accidental removal of the project, the button will be clickable after 3 seconds. The project will be removed and will not be available for any users collaborating on the project.

NOTE: When a project is removed, any devices previously added to it will require a manual reset. We recommend removing all devices with the mobile app before removing a project.

G

Invite & manage project collaborators

Multiple users can collaborate on the same project by creating and editing the commissioning plan and, most importantly, by carrying out on-site commissioning, thereby shortening the most critical part of the whole project.



 CANCEL SEND INVITATION 	 CANCEL SEND INVITATION 		Enter one or more email addresses to inv
 Select the role for the new user(s). You can choose between: Installer Manager Installer Manager Depending on the selected user role the user rights vary. Confirm by pressing the user rights vary. Confirm by pressing the selected users will be granted a set of rights to the project which depend on the user role. 	 Select the role for the new user(s). You can choose between: Installer Send an invitation to multiple recipients separate mails with comma. CANCEL SEND INVITATION The invited users will be granted a set of rights to the project which depend on the user role. 	Invite collaborators	collaborators and share access to the
 Scheet the role for the new dser(s). For each of the new dser(s), For each of the new dser	 Select the fold for the new dsch(s), fod data choose between: Installer Installer Manager Depending on the selected <u>user role</u> the user rights vary. Confirm by pressing the select user rights vary. Confirm by pressing the SEND INVITATION button. The invited users will be granted a set of rights to the project which depend on the user role. 	Email address	 Select the role for the new user(s) You can
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To send an invitation to multiple recipients separate user rights vary. Confirm by pressing the SEND INVITATION button. CANCEL SEND INVITATION • The invited users will be granted a set of rights to the project which depend on the user role.	To send an invitation to multiple recipients separate mails with comma. CANCEL SEND INVITATION SEND INVITA	nstaller	• Depending on the selected <u>user role</u> the
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• The invited users will be granted a set of rights to the project which depend on the user role.	• The invited users will be granted a set of rights to the project which depend on the user role.	emails with comma.	SEND INVITATION button.
CANCEL SEND INVITATION rights to the project which depend on the user role.	CANCEL SEND INVITATION rights to the project which depend on the user role.		• The invited users will be granted a set of
user role.	user role.	CANCEL SEND INVITATION	rights to the project which depend on the
			user role.

Commission	ing App
John Smith has invited you North Offic	to collaborate on e
OPEN PROJ	ЕСТ
Commisioning	Арр
A complete wireless solution	for lighting control

All users invited to collaborate will receive an invitation email with a link to the shared project. Accessing the project requires the user to have a registered <u>BlueMesh account</u>. Anyone without an account will be labelled with **"Pending invitation"** on the list of collaborators.

User roles in the project

Our commissioning apps (web and mobile) currently support 4 user-roles in the projects: owner, installer, end user and manager.

O End user

Can only where the project and control the light: Cannot make any changes. Installer Can make changes in the project. Can add and minage devices. Can manage access to the project. Can manage access to the project. Can manage access to the project members added (the owner is not the only person left in the project). Can manage access to the project is able to delete a project from the web / mobile app Cover can manage access to the project. Can manage access to the project and change user roles). Can manage project & commissioning processes. Can manage project but cannot remove the project (only the "Owner" role can remove the project (only the "Owner" or the project on the move the project (only the "Owner" con manage so roles). Can manage project (only the "Owner" con menoy the project (only the "Owner" con menoy the project (only the "Owner" con menoy the project (only the "Owner") Can manage project (only the "Owne		
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role can remove the project		remove the project (only the "Owner"
		role can remove the project

If you create a project, you automatically become

owner of the project.

O End user

Can only view the project and control the light. Cannot make any changes.

) Installer

Can make changes in the project. Can add and manage devices.

Manager

Can manage collaborators, make changes in the project, add and manage devices.

) Owner

Have full access to the project. Cannot be removed.

O End user

Can only view the project and control the light. Cannot make any changes.

Installer

Can make changes in the project. Can add and manage devices.

O Manager (Current)

Can manage collaborators, make changes in the project, add and manage devices.

) Owner

Have full access to the project. Cannot be removed.

Installer:

- This role is granted to the user by inviting the new collaborator to a project (access is granted by owner or another manager).
- Can manage project & commissioning processes
- This user cannot manage collaborators (cannot invite / remove users from the project or change user roles)
- It is possible to have multiple installers added to a single project
- They can leave a project, but cannot remove the project (only the "Owner" role can remove the project

End user Can only view the project and control the light. Cannot make any changes.	 This role is the default role granted to the user by inviting the new collaborator to a project (access is granted by owner
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Manager Change role Installer Revoke acce	 Changing user roles: To change the user role (e.g. from a manager to an installer role), select a project from the menu icon installer role) and click COLLABORATORS from the menu.





Revoke access to the project

North Offic Modified 25 J Edit Remove	Click the context menu icon in the "My projects" tab and select " COLLABORATORS ". NOTE : You can also click " COLLABORATORS " after entering a project.
REVOKE ACCESS	Select one or more collaborators by clicking the checkbox next to a user name on collaborators page. When you pick the person you want to remove from the project, select "REVOKE ACCESS" which is displayed in the right corner of the table with collaborators.
Revoke access for Zoe Miller ? CANCEL REVOKE (3)	Confirm by clicking " REVOKE" on the pop-up window. NOTE : It is not possible to revoke access to of the user with the "Owner" role in the project.

NOTE: The selected users will be removed from the project and will no longer have access to it either from the web app or the mobile app.

Supporting previous versions

New versions of BlueMesh Commissioning platform bring new features,

improvements and some

modifications that may not be compatible with the capabilities of devices in your projects, or may require some actions on-site such as reconfiguration. You can update your project to the newest version at the right time, or you can keep using it in older version, without having to reconfigure the whole project.



NOTE: You will not be able to update projects to the newest version if they already include commissioned devices that are not compatible (e.g. out-of-date, not supported or lacking some features).



NOTE: The zones that include devices that are not compatible with the project version will be marked with alerts and conflicting devices will be highlighted on the list of devices.

Updating project to latest version



- You will see a pop-up, where you can update your project by clicking" **UPDATE NOW**" button.
- Click "More details" to access the release notes for newest version.
- Additionally, there is information about firmware compatibility.



Title bar navigation

	My projects
	Release notes 👻
	Report -
÷	My projects > Project name lorem ipsum 👻
÷	My projects > Project name lorem ipsum > Floor name lorem ipsum d 👻
÷	My projects > Project name lorem ipsum > Scenario name lorem ipsu d 👻
÷	My projects > Project name lorem ipsum > New Scenario
÷	My projects > Project name lorem ipsum > Collaborators
÷	> Floor name lorem ipsum d > Link Zone 4 💌

Sign out



Notifications

Office Modified 29 July 2019	:	When a new version of the app is available, you will see an \bigcirc icon on the black navigation bar with a number of new notifications on it.
Notifications	Mark all as read	To see more information about a release, click the con and press the release notification that you want to read on.
Ver. 201904	Jul 31	To delete an individual notification, hover on the release notification from the list and
New release Ver. 201903	Jul 31	press the x button (clear notification). You can also click "MARK ALL AS READ" to se
New release Ver. 201902	Jul 31	only new notifications bolded.
New release Ver. 201901	Jul 31	
New release Ver. 201809	Jul 31	
New release Ver. 201808	Jul 31	
New release Ver. 201807	Jul 31	

3. Commissioning on-site

Commissioning of the devices installed on site can be done with the BlueMesh

mobile app on an

iPhone or iPad. For now, the BlueMesh

mobile app is distributed by our business representatives

via TestFlight. If you wish to start using the app, please contact your business representative at BlueMesh. The mobile app synchronizes with the web app, so any problems or changes made during commissioning are visible in both apps in real time.

In order to use the commissioning app, sign in to your account or create one in the app. Make

Log in & Sign up

sure you have access to the project you're going to commission (see: <u>Invite & manage project</u> <u>collaborators</u>).

Commissionir	C	ommiss	ioning App		
LOG IN	SIGN UP	LO	G IN	SIGN UP	
Email address		Your com	pany (option	al)	
Password		First name	e	Last name	
		Email add	lress		
		Password	1		
		l acce	ept terms of use a	and privacy policy	
LOG IN			SIG	SN UP	

password. Accept the terms of use and privacy policy and click "SIGN UP".



⁶ Clicking **Confirm** will direct you to the web app in your mobile web browser.

Select a project and area



All projects that you have access to will be listed in the projects list. To begin commissioning, select the desired project and area.

Select zone





Area view:

- Zones appear labeled with their assigned name.
- Use a pinch/spread gesture to zoom in and out.
- Select the zone to be commissioned by tapping the zone icon.

The app automatically displays the previously created zones along with their actual status (see: <u>Zones</u>)

List view

- If you prefer to see the zones on a list, tap the element at the bottom of the screen with the number of zones, e.g. **3 Zones** in this example.
- Each zone has a status icon, name and assigned profile, e.g.
 Conference Room
- Select the desired zone by tapping its name.
- To go back to area view, tap on the element at the top of the screen with the number of zones, e.g. "3 Zones".

Adding devices

Adding devices to a zone allows their full functionality to be accessed and provides maximum security. Devices added to a zone for the first time must also be configured in order to be fully functional.





⁷ Note: devices added to another zone will still require configuration with the settings for that zone.





⁸ Note: Up to 5 devices can be configured in parallel. The configuration status is displayed in the upper panel.
⁹ Note: Closing the "Add device" window before configuration has completed will result in an incorrect configuration and the zone will have to be reconfigured later.

Configure all devices in a zone

In rare cases, user has to configure the device manually using the mobile app (user selects a single device, or a group of malfunctioning devices by pressing **CONFIGURE ALL** button). Manual configuration is needed when:

- there has been a connection error (e.g. Internet problems)
- user has accidentally interrupted devices configuration (e.g. an iOS device powers off)
- user made changes in zone's settings (e.g. changing profile, changing scenario settings, adding/editing zone linking).

No SIM 🗢 12:50 く Green room DEVICES - 2 SETTINGS	TEST
2 devices require configuration	CONFIGURE ALL
کی- Device 6720	*
	Ŧ



Repair device



BlueMesh Commissioning: User Manual



Full Configuration

.ul 🗟 9:41 AM 100% Full reconfiguration Conference roc 4 DEVICES SETT Edit zone The BlueMesh mobile app also allows you to fully All devices - 7 Update devices configure any device(s) at any time. A full Send feedback Device A3F0 -`ģ´-PROXY - CONNECTED configuration will send the entire Log out Device A3F0 -`ġ́configuration to the device(s) regardless of john.doe@company.com RELAY whether it was previously configured or not. -`Q_- Device 62ce ~ • Select zone. • Display the context menu by tapping the icon and select "FULL **RECONFIGURATION**" option.

No SIM	 ₹ 13:54 Configure devices -♀- □ 	
	·ġ́- Device 62ce	 A list of devices will appear. Select the devices to be configured. You condone it by tapping the checkbox next to each device, or select all devices by tapping the square icon in the top-right corner of the view. Tap "CONFIGURE " button.
Selec	ted: 1 CONFIGURE	

Update devices (Over-the-air update)

.ul 🗢	9:41	ам 100% 📼
÷	Conference roc	Full reconfiguration
DE	VICES SETT	Edit zone
All d	evices - 7	Update devices
-`ģ´-	Device A3F0 PROXY - CONNECTED	Send feedback
-`ģʻ-	Device A3F0 RELAY	Log out john.doe@company.com
-`ģ´-	Device A3F0	~

With the BlueMesh mobile app, you can also do the OTA (Over-the-air) update of devices in the mesh network.

The feature allows to update devices that have already been added to the mesh network. Update for devices with BlueMesh

firmware is automatic (the new firmware is stored and automatically downloaded from the cloud). To update devices with external firmware, user must have a firmware file (in a zip format) and upload it to the BlueMesh mobile app.



Identifying faulty luminaires in a zone

ati Z	14:09	<u></u>	••••••••••••••••••••••••••••••••••••••	
DEVICES - 4	SETTINGS	TE	• ST	
A sce	ne	B scene		
On	Off	Auto	þ	
All lur	ninaires			
Light level				
0 1	0 50	100	<u>%</u>	
-`ģ́- FnF f	99b			
Light level				
0 1	0 50	100	%	
∧ Senso	rs - 4	4 ALS	4 occ	

When an installer finishes adding devices process, but there's one, or more faulty nodes inside that zone there is an easy way to check where such a faulty luminaire is located.

To do it, navigate to the zone where you were adding, or updating devices and go to TEST tab and press the icon next to "All luminaires". This button will trigger the mass zone attention. While performing the test, observe the surface on which luminaires are mounted. The faulty luminaire in that zone will not be drawing any attention.

Alternatively, you can also use the "Light level" slider which is placed under "All luminaires" button. While moving the slider to the desired light level (e.g. 70%), the faulty node will not be changing its light level.

Zone profile customization

Once all the devices have been added to the zone, you can change the settings (e.g. default light level) in the **SETTINGS** tab by tapping **CUSTOMIZE**. The settings and features depend on the **scenario** which controls the profile. Each profile can be controlled by one of the 7 available scenarios. (See: <u>Scenario parameters for customization</u>).

Example: in **profiles** controlled by **manual control** scenario, user can change: *default light level*, *low/high-end trim* and *power up behavior* using the BlueMesh mobile app.

NOTE: Any changes made to zone parameters via the mobile app will automatically create a local, customized version of the original profile. These changes will not affect other zones configured with the original profile.

Customize a profile

Each profile can be customized. Depending on the selected **Scenario**, there will be different customization parameters available.



Scenario Vacancy sensing with daylight harvesting Occupied 448 lx Timeout 10 min Light level Fade time 0 sec	 Change the parameters as needed. Tap "APPLY CUSTOM SETTINGS". The devices added to the zone will be automatically reconfigured. Observe the progress bar and wait for full reconfiguration. After going back to the profiles list on the "SETTINGS" tab, the new profile will appear as "Custom profile".
Deducard	

Which scenario can be customized?

Each profile has one scenario assigned in order to work properly. From the BlueMesh mobile app, user can change settings of 7 scenarios:

- Manual control
- Occupancy sensing
- Vacancy sensing
- Occupancy sensing with daylight harvesting
- Vacancy sensing with daylight harvesting
- Central control
- Central control for dual output

Each of the above scenarios has one, or a few parameters to customize. The below table shows a list of parameters that can show up for customization in each of the above scenarios.

NOTE: Some scenarios, e.g. Manual control can have only one customization parameter, while others, e.g. Vacancy sensing can have 3 parameters.

Scenario customization parameters:

Parameter	Description	
Default Light level	Customize the default light level when switched on.	
Occupied	Light Level - light level when switched on.	
	Timeout - the time for which the light is maintained at the defined level when switched on. The timer is reset each time motion is detected.	
	Fade time - the time over which the Occupied mode Light Level is reached.	
Prolonged	Light level - light level to be maintained for a defined time after the Occupied mode (occupancy) timeout.	
	Timeout - the time for which the light is maintained at the Prolonged mode Light Level after Occupied mode timeout.	
	Fade time - the time over which Prolonged mode light level is achieved after Occupied mode timeout.	
Vacant	Light level - light level to be maintained for a defined time after the Prolonged mode timeout. It can be a non zero value.	
	Fade time - the time over which the Vacant mode light level is achieved after Prolonged mode timeout.	

Color temperature

Tunable white is a feature that allows the light intensity and correlated color temperature (CCT) to be controlled in order to achieve lighting conditions that are closer to natural light. Color temperature is controlled independently from the light level, so adjusting it won't interfere with the Daylight Harvesting mode, the selected scene or manual dimming.

Tunable White feature requires:

- using luminaires that support tunable white
- using Bluetooth mesh devices (whether fixture controllers, or drivers) with devices that support tunable white
- devices must be **flashed** with a firmware version that supports tunable white Bluetooth SIG mesh model (Light CTL Temperature (V.2.15.0 or higher)

Color temperature manual control

The BlueMesh mobile app allows the manual color temperature adjustment of all compatible tunable white light fixtures in the zone. The change of color temperature can be adjusted in two ways:

1. By using a color termperature slider in the mobile app (requires app version 1.19 or higher). The slider is in the **TEST** tab.



- In the mobile app open the project, select the area and press to open a desired zone.
- Go to the **"TEST"** tab.
- Use the Color temperature slider to adjust the color temperature of all tunable white lights in the zone.
- The supported color temperature range is from 2700 to 6500 K.


Daylight harvesting calibration

Calibration of light sensors and controls is critical as poorly calibrated daylight harvesting can negate any energy savings and create an uncomfortable work environment. The BlueMesh mobile app allows calibration for zones operating with daylight harvesting scenarios.

NOTE: Daylight harvesting calibration should be performed only for zones that have been properly configured. Calibration of a malfunctioning zone may lead to errors.



- Open the project, select desired area and a zone.
- Press CALIBRATE button from the "DEVICES" tab. The button will be active only if there're devices with ALS (ambient light sensor) that should be calibrated.
- NOTE You can also start calibration from the "SETTINGS" tab. There's a "Daylight harvesting" element with CALIBRATE button that opens calibration view.



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- Show advanced settings this will show you the Light level and Daylight controller sliders.
- Light level use the slider to adjust the light level of the luminaires in the zone.
- Daylight controller If there are any issues or unexpected light behavior including frequent on/off or oscillation, use the daylight controller slider to adjust the controller settings.
 - Use the slider to adjust the responsiveness of daylight control.
 - If oscillations occur, position the slider to the left.
 - If daylight adjustment is too slow, position the slider to the right.
 - Select "RUN TEST" to check whether the performance meets your requirements.
 - After changing the slider position to the left, or right for test purposes, the slider goes back to the central position (as shown in the picture).

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Scenes setup

The BlueMesh mobile app allows two scenes to be created per zone. Scenes can be activated with a wall switch (see: <u>Using the EnOcean switch</u>). Each of the two scenes **for a zone** can have different parameters.



Test your zone

The test tab allows you to test if the light control is working correctly, i.e. can the luminaires be switched on to maximum level, switched off, dimmed and are the scenes are configured as desired.



• Open the **TEST** tab

 Choose the test:
 A scene: luminaires will go to the light level defined in scene A.
 B scene: luminaires will go to the light level defined in scene B.
 Off: all luminaires switch off.
 On: all luminaires go to 100%.
 Auto: turns on the automatic settings for luminaires.

• The luminaires will react immediately.

NOTE:

Check which devices are added to your zone.

Press the button next to "**All luminaires**". You should immediatelly see all devices that are added to the selected zone blinking.





For a zone where the "Multiple scenes" scenario has been selected, the TEST tab will display 3 options:
 On / Off and Auto.
 Off: all luminaires switch off.
 On: all luminaires go to 100%.
 Auto: turns on the automatic settings for the luminaires.

Testing individual luminaires:

- Scroll down to see all luminaires added to the selected zone.
- Use the slider to change light level, or enter the value manually (in %).
- The selected luminaire should react immediately.

Sensors view:

- Sensors can be previewed via the TEST tab. The list at the bottom of the screen shows how many sensors are available (in this example, 4 sensors are in the Conference room zone)
- To preview the sensors, expand the list and see which sensors are currently active.
- If no sensors are available, the list is empty.

Check the devices list

All devices commissioned to a particular zone are listed in the DEVICES tab, along with their name and features.

Identifying devices added to a zone

It may sometimes be necessary to identify a specific device which has a problem or should be configured as a relay or EnOcean adapter.



Rename a device

No SIM Image: Setting in the set
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Device mesh network settings

The BlueMesh

mobile app allows users to run the Mesh quality test that allows a user to check the availability and quality of the mesh connection between zones.



- To start running the test, select the project where you would like to check the connection.
- Then, select the correct plan, click the "More" button and choose "Mesh quality".
- Testing your mesh network should start immediately.
- The result of the test will show the overall mesh network efficiency as a percentage as well as a visual mesh network quality map with problematic areas shown in red.

After running the Mesh quality test and discovering some mesh problems, you might want to customize two network parameters for any device in a zone: Mobile device proxy and Relay. To do it, open the "Devices" tab, and select the device you want to look up.

Proxy Relay EnOcean REMOVE Remove Remove Image: Comparison of the mesh network.11	 ♀ Proxy ALS Proxy Relay EnOcean REMOVE Monitoring 	Contraction of the second seco	Mobile device proxy - if enabled, this sets up the device to act as a gateway to allow the BlueMesh mobile app to connect to the mesh network. ¹⁰
	 ♀ Device 62ce RELAY ALS Proxy Relay EnOcean REMOVE 		Relay - the device relays messages on into the mesh network. ¹¹

¹⁰ By default, the mobile application will make sure that at least one device in the project has the proxy enabled. Please be aware that disabling or removing proxy device affects the performance of connecting the application to the network.

¹¹ Enabling both the Mobile device proxy and Relay functions on the same node will lead to inefficient performance and is not recommended.

Device diagnostics

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ation such as:				

- Firmware information
- Uptime
- Time since last fault
- Controller parameters

Monitoring

The Monitoring feature allows you to see the energy consumption of compatible devices in the mobile app. These values include:

- Total lifetime power consumption (kWh)
- Apparent power (W)
- Voltage (V)
- Power factor



▼∡ × Device 62ce	12:30	
Energy monitoring	C	
Total lifetime power consumption 380.000 kWh		
Apparent power 120.0 W		
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Power factor		

Remove device

You may want to remove a device that has been added to the wrong zone, or has a fault.





NOTE: The mobile app will not allow you to remove the last mobile device proxy in the project if it still contains other devices, as this will mean you will no longer be able to connect with them. To remove the last proxy, remove all other devices from the project first. Only then will the app allow you to delete the last proxy device.

EnOcean Switch commissioning

Adding an energy harvesting EnOcean BLE switch to a zone allows it to control the lights in a zone. As an EnOcean BLE cannot communicate over the Bluetooth mesh protocol, you must select at least one of the devices already in the network to act as a gateway (or EnOcean adapter) for the switch.





NOTE: The EnOcean switch can be removed from the zone at any time by disabling the EnOcean option for the device(s) acting as its gateway.



NOTE: Multiple zones can be controlled with a single EnOcean BLE switch by enabling the EnOcean adapter for one device in each zone. All such devices must be within the range of the EnOcean BLE switch that controls them.

Using the EnOcean switch

EnOcean BLE switches are automatically configured as follows:

- Left rocker is used for manual control and dimming
 - Short press up ON / AUTO resume
 - Short press down OFF
 - Long press up Dim Up
 - Long press down Dim Down
- Right rocker is used to trigger preset scenes and control color temperature (if available) (see: <u>Scenes setup</u>)
 - Short press up Scene A
 - Short press down Scene B
 - Long press up Colder¹²
 - \circ Long press down Warmer¹²

User can use two types of EnOcean presses (long & short presses) interchangeably. It means that the left rocker can be e.g. pressed first with a long press to turn the light ON and then with a long press to dim up the light.



* Short press actions - indicated in black.

* Long press actions - indicated in green.

¹² Color Temperature applies only to zones where compatible tunable white fixtures & appropriate version of the BlueMesh firmware have been added. Without these components, the right rocker color temperature adjustment (colder / warmer temperature buttons) will not work.

Example behavior of EnOcean switch in various scenarios

In some scenario settings, there is an additional "**Manual override timeout**" parameter (defined in minutes) that is set via Commissioning Web app. When user turns on one of the preset scenes from the EnOcean switch, after (x) minutes of **detected vacancy in the space**, the light will be switched to its default settings. For more information on specific scenarios please check the <u>Scenario parameters for customization</u> chapter.

Scenario type	EnOcean behavior
Manual Control All luminaires are switched on and off manually with a wall switch.	 Characteristics: NO automatic control. User adjusts the lighting only by pressing the switch buttons. Manual ON / AUTO button - sets the light to the "Default light level" set in the profile settings. Manual OFF - sets the light to 0%. After changing lighting behavior (e.g. switching off, dimming, changing scene), it must be manually restored as there is no automatic behavior defined. "Manual override timeout" parameter - not available in this scenario.
All types of Occupancy and Vacancy scenarios Occupancy: All luminaires are switched on when motion is detected and switched off when no motion is detected for a given time. Vacancy: All luminaires are switched on manually with a wall switch and switched off automatically when no motion is detected for a given time.	 Characteristics: Pressing ON / AUTO button sets the light to the Occupancy mode level and it lasts for a defined timeout (available in profile edition). "Manual override timeout" parameter is available. This parameter is triggered after pressing: OFF, Dimming Up/ Down, Scene A, Scene B on the EnOcean switch. The timer is resetted after detecting occupancy in the room. Example: Manual override timeout is set to 10 minutes. User presses OFF button on the EnOcean switch and leaves the room. CASE A: Occupancy in the room is not detected for 10 minutes. The lights are switched back to the default settings. CASE B: Occupancy in the room is detected after 3 minutes. The timer is resetted and starts counting again from 10 minutes.
Multiple Scenes A set of 4 definable scenes with various control types to choose from. You can change the defined scene for all luminaires automatically or manually. You can also use the switch to manually dim or brighten all luminaires. Such a manual override lasts till the next scene event.	 Characteristics: 4 scenes triggered by short pressing the EnOcean switch. Dimming available after long pressing the switch. "Manual override timeout" parameter is not available. More information about specific scenes recall available <u>here.</u>

EnOcean switch support for Multiple Scenes

Multiple Scenes scenario allows the user to define up to 4 scenes to recall. Users can change light control behavior from one automatic scenario to another e.g. with different levels to maintain. Scenes set in the <u>Multiple</u> <u>Scenes</u> scenario can be triggered by scheduling and by pressing the EnOcean wall switch. The below image shows an example setup for Multiple scenes scenario.

Scenario	Description: A set of 4 definable scenes with various control types to choose from. You can change the defined scene for all
Aultiple scenes	Iuminaires automatically or manually. You can also use the switch to manually dim or brighten all luminaires. Such a manual override lasts till the next scene event. Devices: -& Luminaire () Č Motion & Light sensor
GENERAL SCENE 1 SCENE 2	SCENE 3 SCENE 4

Short press:

The configured scenes (see the image above from the Commissioning app) are triggered by pressing the EnOcean switch buttons. It might be helpful to imagine the **N** letter shape on the surface of the switch, where each button is a place which should be pressed for the scene recall. Check the below image to see how the EnOcean switch operates, where 1 = scene 1, 2 = scene 2, 3 = scene 3, 4 = scene 4.



"N" for EnOcean

In case of <u>long press</u>, the switch behavior goes to: 1 = Dim Down, 2 = Dim Up, 3 = Color Temperature (Colder), 4 - Color temperature (Warmer).

Supported EnOcean switch types:







Resetting EnOcean switch

If the EnOcean switch has been reconfigured to use nonstandard channels, it might not work correctly with BlueMesh firmware. In order to set the switches back to standard Bluetooth advertising channels, the switch needs to be reset to factory settings. The process has been documented in EnOcean *ESRPB* & *EDRPB* User Manual in chapter 5.4 Factory Reset. The procedure is as follows:

In order to execute such factory reset, the rocker(s) and the switch housing have to be removed from PTM 215B so that all four PTM 215B module contacts and the energy bar are accessible.

After that, all four button contacts (A0, A1, B0 and B1) have to be pressed at the same time while the energy bow of the PTM 215B module is pressed down.

Check commissioning status



The status of commissioning can be checked at any time using the BlueMesh web application which displays the status of each zone (see: <u>Zones</u>), as well as a summary for each zone, i.e. number and list of devices already added to the zone.

4. Commissioning with the mobile app

The BlueMesh mobile app supports some basic project management features such as creating projects, creating areas and creating and editing zones, allowing users to commission an installation **without having to first prepare a plan in the web app.** It means that the basic commissioning steps can be performed on an iOS device without opening the BlueMesh web app account.

Create a project

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South Office	:
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 Enter a project name and tap "CREATE". The project will be created and displayed on the projects list. 	SIM 🗢 09:16 K New project CREATE Project name	
		 Enter a project name and tap "CREATE". The project will be created and displayed on the projects list.

Edit a project



Remove a project



G

NOTE: Removing a project also removes any devices that were commissioned in it. These devices must be reset back to factory settings manually before they can be added to another project.

Invite & manage project collaborators



Multiple users can collaborate on a project by creating and editing the commissioning plan and, most importantly, in carrying out on-site commissioning thereby shortening the most critical part of the whole project. Currently, there are 4 user roles supported in the commissioning apps: owner, manager end user and installer. To get more information about specific roles, click <u>here.</u>

Click context menu icon of the selected project and click on "COLLABORATORS".



		 If you're an installer, or end user in the project, you do not have access to invite collaborators view at all.
Commission John Smith has invited yo North Off OPEN PRO	ning App ou to collaborate on icce	 All users invited to collaborate will receive an invitation email with a link to the shared project.
A complete wireless solutio	n for lighting control	 Accessing the project requires the user to have a registered BlueMesh
Eugene Spencer (You)		Anyone without an account will be labelled
Zoe Miller	Change role	with "Pending invitation" on the list of collaborators.
Mark Spinner	Revoke access	
mark.zukenberg@silvai INSTALLER (PENDING INVI	ir.com ITATION)	

Change or transfer user role






Revoke access to the project





¹³ BlueMesh

prevents the last collaborator from being removed from the project as there must always be at least one user with access to the project. When the original owner is removed as a collaborator, ownership is automatically transferred to the next collaborator.

Create an area¹⁴



¹⁴ Please note that currently it is not possible to upload a plan to a project using a mobile app - this can only be done via the <u>BlueMesh web app.</u>

Edit an area



Remove an area



commissioned in it. These device must then be reset manually before they can be added again.

Create a zone

The mobile app also allows users to create new zones on-the-fly.



Edit or remove zones

No SIM	No SIM Zones Sime Sime Sime Sime Sime Egress corridor Egress corridor Egress corridor Egress corridor Sime Egress corridor Sime <!--</th--><th>Text 15:23 X Edit zone Zone name Red Profile P2. Occupancy V Occupancy sensing All luminaires are switched on when motion is detected and switch off when no motion is detected.</th>	Text 15:23 X Edit zone Zone name Red Profile P2. Occupancy V Occupancy sensing All luminaires are switched on when motion is detected and switch off when no motion is detected.
Open the list view by tapping the element at the bottom of the screen with the number of zones, (" 3 Zones " in this example).	 Tap the icon to display the context menu. From the menu, choose "EDIT" or "REMOVE". 	• Editing the zone allows for changing its name or the assigned profile.

NOTE: Removing a zone removes all devices commissioned in it. These devices must then be reset manually before they can be added again.

This is the last step of the ad hoc commissioning without using the BlueMesh web app. The next steps to make your lighting project work is <u>adding devices</u> to the newly created zones. Go back to chapter 3 Commissioning on-site to continue reading about <u>adding devices</u> and the following steps.

5. Troubleshooting & Support

Send diagnostic report

In the event of any unexpected behaviour when commissioning devices, you can send the application logs to BlueMesh for further analysis.



- 1. In the upper right corner, select **Send report** from the menu.
- 2. Choose how the logs will be sent (by email is the default).
- 3. Briefly describe the problem (optional, but it helps).
- 4. Send the report.

BlueMesh Commissioning: User Manual

Contact Information

Support:

info@bluemesh.ca

For more information please visit:

www.bluemesh.ca

